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CUSTOMER FIELD SERVICE & ASSISTANCE VIA MODEM GENERAL RATES & CONDITIONS

As of May 15, 2006

FIELD SERVICE

PER DIEM RATE	\$125.00	any 8 hour day, Monday-Friday
	PER HOUR	between 7 AM to 6 PM, including
		time
		to and from job site
OVERTIME	\$160.00	Regular overtime and all hours
	PER HOUR	prior to 7 AM or after 6 PM and
		all weekend time, including travel
		time to and from job site
TRAVEL AUTO	\$0.485	Auto mileage covering
	PER MILE	company or personal cars
PUBLIC TRANSPORT	AT COST	
STAND-BY & HOLDOVER TIME	SAME AS SERVICE RATE	
MEALS & LODGING	AT COST	Includes all meals and lodging
		to, from and while at job site

MODEM TIME

HOURLY RATE	\$ 100.00
Including telephone charge	